

# HH&K

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*presents*



## Top 10 Mistakes When Handling an Employee Complaint

THURSDAY, JANUARY 25, 2024

How employers and human resource professionals react to an employee complaint can have serious impact legally and disrupt the workplace.

During this Lunch with a Lawyer, we will review the top 10 mistakes on handling an employee complaint and discuss the best practice to have ready.

Date : Thursday, January 25, 2024

Time: 12-1pm via Zoom

Credit: SHRM/HRCI credit available



This program has been pre-approved for 1 hr & HRCI General Credit towards aPHR®, aPHRi™, PHR®, PHRca®, SPHR®, GPHR®, PHRi™ and SPHRi™ recertification through HR Certification Institute® (HRCI®).

To register for this event or for more information, please email Alea Tiffany at [atiffany@hkh.com](mailto:atiffany@hkh.com) by Tuesday, January 23rd.



**Speaker:**  
**Dawn J. Lanouette, Partner**

*Dawn Lanouette is the chair of the Labor and Employment Practice Group. She counsels clients on all aspects of their relationship with their employees. Dawn has represented hundreds of clients in the Division of Human Rights, the Equal Employment Opportunity Commission and in state and federal courts in claims involving harassment, discrimination and failure to accommodate disabilities.*

*She is a regular speaker on labor and employment topics including preventing harassment and discrimination and regularly provides training to executives, human resource personnel, managers and supervisors on legal obligations and best practices.*

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